

Booking Terms and Conditions

General

Apartment 'Le Christiania' is let for holiday purposes only and the number of occupants must not exceed the number stated on the booking form. Animals or pets are not allowed in our apartment unless permission has been granted. For the comfort of ourselves and our guests, smoking is strictly forbidden in the apartment.

Booking and Payment

You must complete the Morzine4Rent booking form. This must be returned with a 25% deposit of the total holiday cost, or full payment. This will reserve your dates. A contract will exist between you (the group leader) and Morzine4Rent once the emailed copy of the booking form and payment has been received. The full balance is due 8 weeks before your departure date; if you are booking within 8 weeks of your departure date the full amount is due at the time of booking. Any changes made to the original details supplied on your booking form will be accommodated if possible. If we cannot accommodate your changes we reserve the right to treat the booking as cancelled.

Cancellation Charges

Time to Departure Date Cancellation Charge:

- Over 8 Weeks Deposit
- 6-8 Weeks 40% of Total Holiday Cost
- 4-6 Weeks 60% of Total Holiday Cost
- 2-4 Weeks 80% of Total Holiday Cost
- Less than 2 Weeks 100% of Total Holiday Cost

If we cancel your holiday you will receive a full refund of all monies paid to Morzine4Rent. We accept no liability and will pay no compensation if we are forced to cancel your holiday (see Force Majeure below).

Changeover and availability

Apartment bookings are generally from Sunday to Sunday but we will try to accommodate your requests as and when we can. The apartment is available after 4pm on arrival day and must be vacated by 10am on departure day. Please contact us if you are going to be arriving earlier or later than expected, we will endeavor to assist you.

Linen and additional equipment

Clean linen and towels are provided at the start of your stay. Please advise us of bed arrangements at the time of booking so we can organise our linen requirements. If you require a cot or highchair, please advise us at the time of booking.

Insurance

All Mountain sports have an element of danger and as such Morzine4Rent guests are responsible to obtain their own suitable insurance cover. Standard holiday insurance is not normally sufficient for mountain holidays.

Client Responsibility

Morzine4Rent staff are not qualified as mountain guides in winter or summer. We can only give advice on suggested routes and their difficulties. Guests must make their own judgement as to their individual abilities. Guests ride/ski/board entirely at their own risk.

Force Majeure

This means that we will not pay you compensation if we have to cancel or change your travel arrangements in any way because of industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions or any other unforeseen circumstances. Guests will need to ensure their personal holiday insurance will include cover for this.

Weather

We cannot give refunds if the weather conditions are unfavorable during your stay. This will be covered under your winter sports holiday insurance.

Property

We cannot be held responsible for any loss, damage or theft of your personal belongings. In contrast you will be liable for any loss or damage caused by you to any property belonging to us or any third party (including theft/damage to hired equipment).

Security

We know that from time to time, the odd glass, plate, pan etc may get damaged/broken etc, and we accept that this will happen as part and parcel of renting. However, we would be grateful if you could leave a note in the apartment noting any breakages so that replacements can be made. This will enable us to keep the apartment as well stocked as when you found it and we kindly ask that you leave the apartment in the same condition as you found it.

A security deposit of £350 may be required to be paid into our nominated account 7 days before occupancy of the apartment takes place.

Once you have left the apartment an inspection will be made and if any damage/breakages are found outwith what is accepted as normal living breakages by the caretaker, we will inform you of the damage and the cost to be deducted from your deposit.

Anything other than above mentioned acceptable damages are found, we will return your full deposit to your account within 7 days of your departure.

Behavior

We expect you to behave in such a way as not to prejudice our reputation with our suppliers, neighbours or other Morzine4Rent guests. We have the right to terminate the contract with immediate effect and demand you vacate the apartment.

End of Stay Clean

A basic end of stay clean is included in the price, but the property should be left as found, with the management reserving the right to charge for extra cleaning if the apartment is left in an unacceptable state. Guest are required to clean the kitchen area and ensure that the dishwasher is empty and all dishes are washed and properly stored prior to departure.

If you prefer us to do the cleaning, we will happily do so for a fee (ask at time of booking). Please strip all beds of linen and leave in the bath along with all used towels.

Complaints

You must inform us as soon as possible, so that we can try and make alternative arrangements. This must be followed up by written details of your complaint to the following address: Morzine4Rent, c/o 5 Drumthwacket Drive, Portlethen, Aberdeenshire, Scotland - AB12 4TU no later than 10 days after the end of your holiday.